

Show My Homework Parent Accounts

We're changing the way that new Show My Homework parent and guardian accounts are created. This document explains how the process will work moving forward, and aims to address many of the most common questions and concerns about this change.

Parent Activation Codes

Beginning in September, parent accounts will no longer be created based on the data we receive from your MIS. Instead, each of your students will be assigned a unique parent activation code. When a parent enters this code on the Show My Homework website or mobile app, they will be prompted to create a new account that will be linked to their student's profile. Up to five parent accounts can be created using each activation code, so schools will typically only need to send a single code home with each student. If we detect that a parent has already registered, they will be prompted to recover their account password instead of creating a new account.

Parents with multiple students

The new parent activation codes make it very simple to link multiple students to the same parent account. Once the parent has registered, all they will need to do is visit their profile settings page and enter the activation code for the additional student they want to add.

Existing parents

This change will not affect parents who are already using Show My Homework. They will continue to be able to log in as they have been. If you have recently printed letters with PINs, these will continue to be valid until the parent uses the PIN and confirms their email. After this, they will be able to use their email and password to log in, and PINs will gradually be phased out.